

Terms & Conditions

“Trick or Treat”

Organising Company

The company Casino Nueva Andalucía Marbella S.A. (referred as Casino Marbella) located at Edificio Hard Rock Hotel Marbella 29660 Marbella, Málaga and CIF A-29043063 has organized this promotion named “Trick or Treat”.

Start and end dates of the promotion and geographical scope

The promo starts on October 31st, 2024, at 11:00 hrs. and ends on November 1st, 2024, at 04:00 hrs. It is only possible to participate in this period.

The promotion is exclusively for Cirsa Winner Club members at Casino Marbella.

Casino Marbella reserves the right to postpone, extend the period of the promotion or even cancel it in the event of force majeure, as well as the right to interpret these legal terms and conditions.

Both the dates and the start and end times of the promotion will be in accordance with the current regulations established by the authorities.

Rules and conditions for participation

Individuals over the age of 18 who are members of Cirsa Winner Club at Casino Marbella may participate in the promotion.

Customers who present fraudulent profiles, temporary prohibitions of access to the room, not admitted, or any other customer excluded by express indication of the Game Management will not be able to participate.

The company reserves the right to request the membership card along with the winner's identity document at the time of confirmation of the prize to verify compliance with the conditions.

Participation and Promotion Mechanics



Casino Marbella
Hard Rock Hotel Marbella
29660 Marbella, Puerto Banús - Málaga
Teléfono: +34 952 814 000

To participate you must be a member of Cirsa Winner Club at Casino Marbella and play in the establishment's slot park by inserting your membership card. For every 300 points accumulated, the customer can choose between "Treat", which guarantees a prize, or "Trick", where they can request a scratch-off coupon from the reception desk.

The maximum number of times a customer can participate in the promotion is three, provided they have met the required goal for each game.

Casino Marbella reserves the right to make changes to the promotion during its development, should any cause prevent it from being carried out successfully or in order to improve its progress.

It is not necessary to register or indicate your explicit participation. By joining Cirsa Winner Club, once the above requirements have been met, you will automatically be entered into the draw.

The promotion is free of charge and does not in itself imply any additional payment to obtain the prize.

If the customer chooses "Trick", they must request a scratch-off coupon at Reception and scratch one box, complete his personal details on the coupon and return it to the Reception staff.

The prize will be charged on the member account on November 1st.

Value of the prizes

The prizes offered in the promotion will be game points that will be charged to your club member accounts.

The promotion will include 150 coupons of which 100% will be awarded.

Each coupon will have three hidden spaces of which the customer must "scratch" only one. Any coupon with more than one space uncovered or which appear suspicious of having been tampered with will automatically be discarded.

If the customer chooses "Treat", they will be awarded 12,500 points.

On the other hand, if they choose "Trick", they can be awarded one of the following options:

- 6,250 points.
- 12,500 points.



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- 25,000 points.

Casino Marbella is exempt from any responsibility in the event of any error in the data provided by the winners that prevents their identification.

The prizes awarded will not be subject to change, alteration or compensation. Under no circumstances will it be possible to exchange the prize for its equivalent in real money value.

Responsibilities

Casino Marbella is not responsible for any incidents that are caused by a breakdown in the computer program, if applicable, by force majeure, forcing it to postpone the loading of reward points until the system is recovered.

Nor is it responsible for the impossibility of registering any participant due to an error in the capture of their personal data, as a result of writings that are illegible, incomplete, erroneous or false.

Protection of personal data

The data provided by the participants will be treated confidentially and collected in an automated personal data file, being the company Casino Marbella owner and responsible for this file, with the aim of:

- Manage the participation of the contestants and contact them.
- Inform them that they have won the competition.

Casino Marbella guarantees full compliance with Organic Law 3/2018, of December 5th, on the Protection of Personal Data and the guarantee of digital rights in the processing of personal data collected in the 'Trick or Treat' contest, especially regarding the exercise of the rights to information, access, rectification, opposition, and cancellation of participants' personal data.

Penalties for fraudulent use

We will understand fraud as behavior that we detect as apparently abusive and/or malicious.

Any of these practices will result in the direct cancellation of participation in the draw.



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Casino Marbella reserves the right to take legal action against those persons who carry out any type of act that could be considered as manipulation or falsification of the promotion.

Casino Marbella is exempt from any liability for damages that may be due to the temporary lack of availability or continuity of the operation of the application through which it participates in the promotion, to the fraud of the utility that the users may have attributed to it.

Reservations and Restrictions

Casino Marbella aims to ensure that participation in the promotion is done on an equal opportunity basis with strict respect for the rules of good faith. Therefore, any abusive or fraudulent conduct may result in the disqualification of the participant and the loss of any prize he or she may have won.

It will be understood, by way of example but not limitation, that there is a malicious or disproportionate attitude, or when there is some type of fraud or falsification of coupons.

Casino Marbella reserves the right to change, suspend or modify this promotion when there is just cause or reasons of force majeure that prevent it from being carried out as set out in the Rules.

Exception to Club registrations

Casino Marbella reserves the right to issue one coupon per person to those members who register for the first time with Cirsa Winner Club during the duration of the promotion, without the express need to accumulate points. From that moment on, they will become part of the campaign as such, having to accumulate the points required for the acquisition of the following coupons.

This competition is not linked to any platform or social network

No online platform or social network sponsors, endorses or administers in any way this promotion, nor is it associated with it. The participant is providing his/her information and data to Casino Marbella exclusively.

Legal Basis acceptance



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Participation in the promotion implies acceptance of these legal terms and conditions. Any declaration of non-acceptance of all or part of the legal bases will imply the exclusion of the participant and, consequently, Casino Marbella will be released from its obligation to this participant.



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